

## Vendor Activity Scheduler™

Retailers increasingly rely on suppliers and third party service providers for their expertise and ability to perform specific tasks in the store. Whether it is setting up a new promotional display, upgrading IT systems in the stores, or routine maintenance, activities performed by third parties need to be coordinated and scheduled in concert with tasks performed by other service providers and retail employees. Retailers also need to coordinate and schedule activities performed by their mobile corporate support teams.

Reflexis Vendor Activity Scheduler enables retailers to plan and schedule projects performed by third parties and ensure their activities are synchronized with other operations taking place in the stores. Retailers can also use the system to integrate the coordination and scheduling of third-party activities with those performed by corporate support teams who travel from store to store.

### The Right Work at the Right Time

Vendor Activity Scheduler generates best-fit schedules driven by full visibility into resource availability, hours of operation, all store activities, and other real-life drivers. Support for multiple store formats enables the solution to account for differences in operating hours, procedures, and more among different formats and brands within the retail enterprise. The solution generates an optimized schedule by evaluating constraints such as resources, time, and contractual obligations for all stores and service providers.

### Improve Scheduling Efficiency and Employee Productivity

Vendor Activity Scheduler eliminates the inefficiency and frustration that occurs when managers have to manually create paper-based schedules or do not create any kind of a schedule at all. Retail management uses simple, Web-based forms to create schedules, leaving the program's powerful algorithms to generate optimized schedules behind the scenes. Schedules and tasks can be accessed by mobile workers in the field using PDAs, Blackberry® phones, and other handheld devices.

- ✓ Optimize planning and scheduling of suppliers, third party service providers, and mobile retail teams performing tasks in the stores
- ✓ Synchronize activities performed by retail employees and third party service providers
- ✓ Align labor resources, gain visibility into all activities



**"In my 25 years of IT experience, there is no company that compares to Reflexis in terms of software delivery"**

**- Pat Findlay  
Senior Executive of Retail Systems  
Marks & Spencer**

Sophisticated reporting and analytical tools give managers the information they need to monitor performance and perform what-if analysis. If too many activities are being launched to stores, managers can prevent store overload by evaluating options and shifting projects to other times and dates. Conflicts between projects that compete for store resources are avoided, driving increased consistency and productivity for store employees and third parties.



Reflexis has won back-to-back Retail Systems Achievement Awards in the Best in IT/Business Alignment category for two major retailers in the U.S. and Europe.



## Ensure Compliance, Improve Performance through Integration

Vendor Activity Scheduler is a key component of the integrated suite of Retail Execution Management solutions from Reflexis that cover everything from task management to workforce management to KPI-driven store walks and audits. When integrated with other solutions in the Web-based suite, retailers can generate optimized labor schedules, track completion and compliance levels in the stores, track performance in real time, and respond to key metrics using best retail practices.

Integration with Reflexis Workforce Manager enables management to coordinate third party projects with ones performed by in-store employees, ensuring optimized schedules that reflect all activities taking place in the stores. Integration between short-term Vendor Activity Scheduling and long-term labor planning ensures synchronization of vendor activities with important sales-driving corporate initiatives such as store re-sets, promotions, and new product launches.

Integration with Task Manager allows the retailer to create schedules that reflect all the work being done in the stores, including tasks performed by third parties, corporate support teams, and corporate driven, daily operational, and ad hoc tasks performed by store employees. The ability to manage by exception allows management to quickly identify and focus on problem areas.

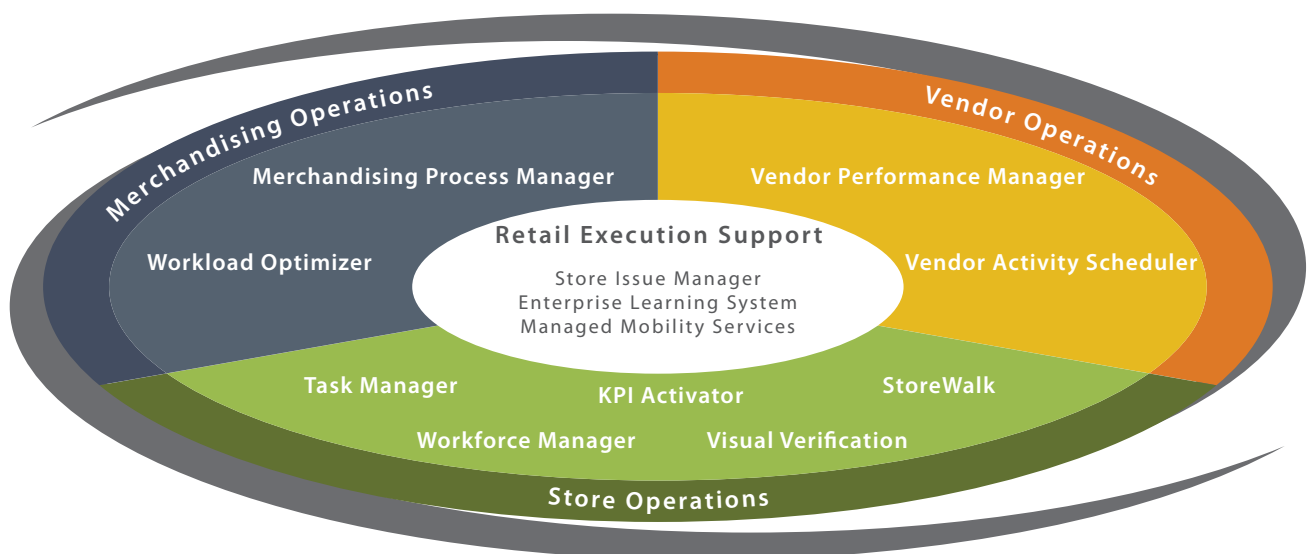
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#### RETAIL EXECUTION PLATFORM



Retail Execution Management

*It's about selling more. Not just doing more.*

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